

## STATE OF IOWA

CHESTER J. CULVER, GOVERNOR PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES EUGENE I. GESSOW, DIRECTOR

December 31, 2008

Michael Marshall Secretary of the Senate State Capitol Building L O C A L

Mark Brandsgard Chief Clerk of the House State Capitol Building L O C A L

Dear Mr. Marshall and Mr. Brandsgard:

Enclosed please find the Annual Report of the Healthy and Well Kids in Iowa (*hawk-i*) Board.

This report was prepared pursuant to Iowa Code Section 514.I(7)(g) and reflects the activities of the *hawk-i* Board for calendar year 2008.

This report is also available on the Department of Human Services website at http://www.dhs.state.ia.us/Partners/Reports/PeriodicReports/Hawkl/HawkiAnnual.html.

Sincerely,

Molly Kottmeyer Legislative Liaison

**Enclosure** 

cc: Legislative Services Agency Governor Culver Kris Bell, Senate Majority Staff Peter Mathes, Senate Minority Staff Zeke Furlong, House Majority Staff Brad Trow, House Minority Staff



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The Honorable Chester J. Culver Governor State Capitol Building L O C A L

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Sincerely,

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**Enclosure** 

cc: Michael Marshall, Secretary, Iowa Senate Mark Brandsgard, Chief Clerk, Iowa House



Healthy and Well Kids in Iowa

Annual Report of the *hawk-i* Board to the Governor, General Assembly, and Council on Human Services

Calendar Year 2008

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#### EXECUTIVE SUMMARY

#### Annual Report of the *hawk-i* Board to The Governor, General Assembly and Council on Human Services

#### Calendar Year 2008

Iowa Code Section 514I.5(g) directs the *hawk-i* Board to submit an annual report to the Governor, General Assembly, and Council on Human Services concerning the Board's activities, findings, and recommendations. Highlights of the report are listed below:

Reauthorization: Two bills reauthorized the State Children's Health Insurance Program (SCHIP), H.R. 976 and H.R. 3963, were vetoed by President Bush late in 2007. President Bush's decision to veto these bills led Congress to simply extend the existing SCHIP program with additional funding through March 31, 2009. The extension was included in S.2499, the Medicare, Medicaid, and SCHIP extension. The Extension Act was passed by Congress on December 19, 2007, and signed into law by President Bush on December 29, 2007. The Act ensures that all states will have at least the amount of federal SCHIP funding that they projected needing in November 2007 through March 31, 2009.

Although President-elect Obama has indicated his support for providing healthcare coverage to children, matters concerning the economy will be a priority of the new administration and at this point it is unclear how the Obama administration will address reauthorization of the SCHIP program. There is some speculation that SCHIP will be reauthorized quickly after the new administration assumes office, using the previously vetoed Children's Health Insurance Program Reauthorization Act legislation as the model. Others believe that there will be another funding extension and that SCHIP will become part of the larger healthcare reform debate. In either case, Iowa will need additional funding if the program is to continue beyond March 31, 2009.

State Funding: The total appropriation of state funds for State Fiscal Year (SFY) 2008 was \$28,944,161, inclusive of \$5,857,339 hawk-i trust fund dollars held in reserve at SFY 2007 year-end and \$27,200 in grants. Of this amount, \$19,284,602 was expended. Thus, the program ended SFY 2008 with a balance of \$9,659,560 in the hawk-i trust fund that was taken into account in the development of the SFY 2009 budget request.

The total appropriation of state funds for SFY 2009 is \$25,673,405 (\$13.9 million state appropriation; \$9.7 million estimated carry forward in the trust fund; \$2 million from the Health Care Reform Bill (House File (HF) 2539); and \$144,960 possible outreach and PERM dollars from Medicaid).

**Enrollment**: Governor Chet Culver has made a commitment to cover 100 percent of the state's eligible children by the end of his term through his Health Opportunities for Every Iowan Initiative.

- o AmeriChoice from the UnitedHealthcare of the River Valley, Inc. (managed care) and Delta Dental of Iowa is offered in 44 counties.
- Wellmark Classic Blue (Indemnity) and Blue Access Dental are offered in 16 counties.
- Wellmark Health Plan of Iowa (WHPI) (managed care) and Blue Access Dental are offered in 83counties.

Currently, families in 44 counties have a choice between two health and dental plans.

Delta Dental of Iowa requested that <code>hawk-i</code> families be allowed to choose Delta Dental statewide. Currently, Delta Dental is only offered as the dental benefit in counties with United Health Care Coverage and those counties with Wellmark health plan have Blue Dental. This expansion will require Wellmark to carve out separate premiums for health and dental rather than the current combined health and dental payment. Wellmark was also offered the opportunity to expand and the Department is currently waiting on their proposal. The Department is working with Delta Dental on an implementation plan.

The *hawk-i* Board remains very committed to meeting challenges set forth by the Governor and the Iowa General Assembly ensuring that Iowa's children have access to quality health care coverage. The Board has been supported in its work by the Department of Human Services, the Department of Public Health, the Department of Education, the Division of Insurance, advisory committees, health plans, advocacy groups, and providers.

Respectfully submitted,

Susan Salter, Chair hawk-i Board

#### ANNUAL REPORT OF THE hawk-i BOARD 2008

#### I. BUDGET:

#### A. Program Description

Congress established the State Children's Health Insurance Program (SCHIP) with passage of the Balanced Budget Act of 1997, which authorized \$40 billion for the SCHIP program through Federal Fiscal Year (FFY) 2007. Under the program, a federal block grant was awarded to states to provide health insurance to children from families with income above Medicaid eligibility levels. From the total annual appropriation, every state was allotted a block of funding for the year (its "original allotment"), based on a statutory formula established in the original legislation. States were given three years to spend each year's original allotment, and at the end of the three-year period, any unused funds are redistributed to states. States receiving redistributed funds have one year to spend them. Unused funds remaining at the end of the year are reverted to the U.S. Treasury.

Title XXI of the Social Security Act enabled states to provide health care coverage to uninsured, targeted low-income children. In Iowa, targeted low-income children are those children covered by Medicaid Expansion (M-CHIP) or a separate program called Healthy and Well Kids in Iowa (hawk-i). The Medicaid Expansion component covers children ages 6 to 19 years of age whose countable family income is between 100 and 133 percent of the Federal Poverty Level (FPL) and infants 0 to 1 year of age whose countable family income is between 185 and 200 percent of the FPL. The hawk-i program (SCHIP) provides health care coverage to children under the age of 19 whose countable family income is between 133 and 200 percent of the FPL who live in families who are not eligible for Medicaid and who are not covered under a group health plan or other health insurance.

#### B. SCHIP Program Federal Funding History

The SCHIP program is authorized and funded through Title XXI of the Social Security Act. SCHIP is a capped entitlement program with a fixed appropriation for each year established by the legislation authorizing the program. Since its implementation in 1997, SCHIP has provided health care coverage to many uninsured children in all states, but many states, including Iowa, have encountered funding and policy issues limiting the program's potential to serve additional children.

In order to draw down approximately \$3.00 in federal funds, Iowa must spend approximately \$1.00 in state funds. In the infancy of the program, adequate federal funding was available through the redistribution process addressing potential shortfalls in states that expended their full allotments. This is no longer true. The amount of funds available for redistribution has shrunk considerably in

The Extension Act was passed by Congress on December 19, 2007, and signed into law by President Bush on December 29, 2007. The Act ensures that all states will have at least the amount of federal SCHIP funding that they projected needing in November 2007 through March 31, 2009, including initiatives to cover more uninsured children.

Although President-elect Obama has indicated his support for providing healthcare coverage to children, matters concerning the economy will be a priority of the new administration and at this point it is unclear how the Obama administration will address reauthorization of the SCHIP program. There is some speculation that SCHIP will be reauthorized quickly after the new administration assumes office, using the previously vetoed Children's Health Insurance Program Reauthorization Act legislation as the model. Others believe that there will be another funding extension and that SCHIP will become part of the larger healthcare reform debate. In either case, Iowa will need additional funding if the program is to continue beyond March 31, 2009.

#### D. State Funding:

The total appropriation of state funds for SFY 2008 was \$28,944,161, inclusive of \$5,857,339 *hawk-i* trust fund dollars held in reserve at SFY 2007 year-end and \$27,200 in grants. Of this amount, \$19,284,602 was expended. Thus, the program ended SFY 2008 with a balance of \$9,659,560 in the *hawk-i* trust fund that was taken into account in the development of the SFY 2009 budget request.

Available state funding for state fiscal year 2009 totals \$25,673,405 (\$13.9 million state appropriation; \$9.7 million estimated carry forward in the trust fund; \$2.0 million from the Health Care Reform Bill (HF 2539); and \$144,960 possible outreach and PERM dollars from Medicaid).

A copy of the SFY 2008 final expenditure report and the SFY 2009 budget are attached. These reports reflect state-only dollars.

Attachment 1: Allotment and Expenditure Federal Funding History, SFY 2008 Final Budget Report, and SFY 2009 Budget

#### II. ENROLLMENT:

Governor Chet Culver has made a commitment to cover 100 percent of the state's children by the end of his term through his Health Opportunities for Every Iowan Initiative.

As of October 31, 2008, a total of 39,809 children were enrolled in both components of Iowa's SCHIP program. Of the total number enrolled, 17,329 children were enrolled in the Medicaid Expansion (M-CHIP) program and 22,480 (projected) in the *hawk-i* (SCHIP) program.

Continuous enrollment was implemented in the Medicaid program beginning July 1, 2008. Between October 31, 2007, and June 30, 2008, applications referred to *hawk-i* from Medicaid averaged 550 applications per month. Referrals from Medicaid declined between July 31, 2008, and October 31, 2008, with an average referral rate of 250 per month slowing the growth in the *hawk-i* program. The combination of the disaster relief (extending renewals in Medicaid), and the implementation of continuous eligibility impacted the number of applications referred to *hawk-i* from Medicaid.

Attachment 2: Organization of the hawk-i Program Chart, History of Participation of Children in Medicaid and hawk-i, Iowa's SCHIP Program Combination Medicaid Expansion and hawk-i

# C. Unduplicated Number of hawk-i Children Ever Enrolled by Federal Fiscal Year

The table below reflects the number of children enrolled (<u>unduplicated</u>) in the *hawk-i* program at any time during the FFY (October 1, 2007, through September 30, 2008) by FPL level for FFY 2000 through 2008. Each child enrolled in *hawk-i* is counted once regardless of the number of times a child was enrolled or re-enrolled in the *hawk-i* program during the year. This unduplicated count represents the total children served by the *hawk-i* program rather than point-in-time enrollment.

## Unduplicated Number of hawk-i Children Ever Enrolled by Federal Fiscal Year

|                             |        | Federal Pov | erty Level  |       | Total              |
|-----------------------------|--------|-------------|-------------|-------|--------------------|
|                             | <=100% | >100%<=150% | >150%<=200% | >200% | Children<br>Served |
| Federal Fiscal Year<br>2000 | 285    | 4,840       | 3,416       | 158   | 8,699              |
| Federal Fiscal Year<br>2001 | 679    | 8,760       | 6,977       | 256   | 16,672             |
| Federal Fiscal Year<br>2002 | 682    | 10,415      | 10,034      | 3     | 21,134             |
| Federal Fiscal Year<br>2003 | 956    | 10,617      | 11,486      | 0     | 23,059             |
| Federal Fiscal Year<br>2004 | 1,235  | 11,595      | 13,810      | 0     | 26,640             |
| Federal Fiscal<br>Year 2005 | 1,236  | 13,420      | 15,453      | 0     | 30,109             |
| Federal Fiscal<br>Year 2006 | 1,018  | 13,072      | 17,729      | 0     | 31,819             |
| Federal Fiscal Year<br>2007 | 1,143  | 14,469      | 16,700      | 0     | 32,312             |
| Federal Fiscal Year<br>2008 | 1,468  | 14,263      | 16,950      | 0     | 32,681             |

- Required the Department to develop options and recommendations to allow children eligible for *hawk-i* to participate in employer plans through a premium assistance program. A report is due to the Governor and Legislature by January 1, 2009
- Directed the Department to streamlined enrollment (express lane eligibility); conditional eligibility (presumptive eligibility); expedited renewals; and implementation of the Family Opportunity Act by January 1, 2009 for *hawk-i* and Medicaid.

The Department continues to work with advocates, Covering Kids and Families, the *hawk-i* Board, and other state agencies researching the provisions as outlined in the Health Reform Bill. Meetings have also been held with other groups for recommendations

Attachment 4: HF 2539 -- Iowa's Health Care Programs for Non-Disabled Children

## Health Care Summit - Process for Developing Recommendations:

A SCHIP and Medicaid Summit, "Maximizing Opportunities for Children in Iowa" was held at the Hotel Savery in Des Moines on September 11 – 12, 2008. Billed as a "health care summit", the conference gathered presenters from across the country. Presenters included Donna Cohen Ross from the Center on Budget and Policy Priorities; Cindy Mann, Liz Arjun, and Tricia Brooks from Georgetown Center for Children and Families in Washington D.C.; Charlie Bruner and Carrie Fitzgerald from Iowa Child and Family Policy Center; Ruth Kennedy, Director of Louisiana SCHIP program called LaCHIP; and Anita Smith from DHS. The Heath Care Summit was sponsored by the Child and Family Policy Center with Finish Line Grant funding from David and Lucille Packard Foundation.

A broad scope of people attended the conference including *hawk-i* Board members, legislators, representatives from insurance and business industry, health care providers, Governor's office staff, multi-state agency staff, advocates, and national experts.

The first day addressed the importance of aligning health care benefits with private health coverage while remaining affordable to families. In addition, potential changes to cost sharing, co-payments, out-of-pocket expenses, and parental responsibility were discussed as viable options that Iowa could adopt to alleviate some of the costs of the Medicaid and *hawk-i* programs.

Day two of the conference addressed strategies to improve Medicaid and *hawk-i* retention as well as increased enrollment for children. An overview of the current enrollment process was explained. Simplified enrollment processes were discussed as well as policy changes that might result in more eligible children. Additionally, renewal procedures were examined to understand what works today and where

campaign skewed slightly towards females and used a variety of stations and materials to cover the racial and ethnic aspects of Iowa's population.

The advertising vehicles included broadcast and cable television, radio, newspapers, gas pump toppers, bus transit, and billboards.

- Broadcast television spots aired for 21 weeks covering all 99 counties.
- Cable television spots aired for 17 week and covered 41 counties.
- Radio spots aired statewide for 24 weeks.
  - Radio extended the message to the hard-to-reach rural areas of the state.
  - Radio advertisements aired on stations targeted to African-American and Hispanic populations.
  - Total traffic sponsorship announcements were aired to supplement the campaign.
- Newspaper advertisements included eight half-page ads, free standing inserts in metro papers and a special section in 83 papers for "Cover the Uninsured Week".
- Gas pump toppers were posted statewide from March to July and then received bonus posting from August to October. Some stations also posted free window clings.
- Transit ads were posted in Sioux City, Dubuque, Cedar Rapids, Waterloo, Clinton, and Des Moines. The Des Moines posting specifically included the Iowa State Fair buses.
- Outdoor billboards were posted between February and April in both metro and rural areas. They were strategically placed in counties where family income is typically below \$40,000 per year and in areas to reach a diverse population.
- In addition, the Department received \$1,019,400 in added values advertisement through 3,543 broadcast TV public service announcements, 27,262 cable TV public service announcements, 3,067 bonus radio spots, and 2,496 extra posting days on billboards.

ZLR Ignition held kick-off events in Des Moines and Cedar Rapids; promoted "Cover the Uninsured Week"; and began "Cover the Kids Day", where more than 1,000 churches shared information about <code>hawk-i</code> with their congregations. In addition, they also created the new <code>hawk-i</code> logo (see report cover), designed new letterhead, and redesigned the brochure cover, bookmark and website.

# B. Overview of Grassroots Outreach Conducted by Iowa Department of Public Health in SFY 2008:

On July 11, 2006, the Department contracted with the Iowa Department of Public Health (IDPH) to provide oversight for a statewide *hawk-i* grassroots outreach program. The three-year contract is for the period, July 1, 2006, through June 30, 2009, with three one-year extensions. Approval of the extensions is at the discretion of the *hawk-i* Board.

The coordinator from the Siouxland Community Health Center is working with the Catholic Diocese that covers much of Northwest Iowa making information available to congregations in addition to their local private schools.

#### Outreach to Medical Providers:

Outreach coordinators are continuously developing new ways to work with Iowa's medical and dental providers. An emphasis continues to be placed on engaging hospitals, medical clinics, oral dental offices, and pharmacists across the state and asking these trusted community leaders to talk to families about the *hawk-i* program.

Community Health Centers have always played a large role in *hawk-i* outreach, but in the previous year this was taken to a new level in Polk County. Staff from this local agency work several hours a week at a Des Moines Community Health Center offering families application assistance.

The outreach coordinator in the Ottumwa area created crayons with *hawk-i* information on them and distributed them to local doctors to share with their

patients.

The state outreach coordinator from IDPH and the local coordinator from Black Hawk County attended the Iowa's Mission of Mercy clinic and handed out information on the *hawk-i* program. The event was held in Waterloo and provided free dental care to approximately 1200 people.

# Outreach to Diverse Ethnic Populations:

Reaching out to underserved populations about the *hawk-i* program is a top outreach priority in Iowa. Outreach efforts are as diverse as the populations that call Iowa home. Efforts are tailored to the populations that are being targeted. Outreach is offered through potential employers, businesses, churches, medical and dental clinics, and schools. Information is also made available at Iowa Welcome Centers and immigration resource agencies. Additionally, outreach continues to be conducted at local and statewide ethnic health fairs, conferences, festivals, ethnic radio stations, print press, and numerous other events that target ethnic populations. Coordinators are offered culturally competent resources and information throughout the year to help in their local outreach efforts. These resources are usually print/web resources, face—to-face trainings, and webinars.

## Additional Outreach Activities:

Every year outreach coordinators go beyond the four focus areas to reach families who may have eligible children. Summer months are always a very busy time of year for coordinators. Many local efforts focus on seasonal programs such as bible schools and parks and recreational programs, Girl Scouts and 4-H Chapters.

The local coordinator in Taylor County produced baseballs with the *hawk-i* logo and disseminated them to the local baseball leagues.

On a statewide level, outreach staff were present every day to hand out *hawk-i* information and answer questions about the program at the Iowa State Fair.

# VII. PAYMENT ERROR RATE MEASUREMENT (PERM) PROJECT

The Improper Payments Act of 2002 (Public Law 107-300) requires the CMS to estimate improper payments (due to overpayments, underpayments, and payments made to ineligible persons) in the Medicaid and SCHIP programs. CMS has contracted with three entities to operate the project and Iowa is mandated to participate in federal fiscal year 2008. Lewin is the statistical contractor and is responsible for fathering documentation and claims data, as well as calculating error rates. Livanta is gathering Medicaid and SCHIP policies and will request the records for the medical reviews. Health Data Insights will perform the data processing and medical review. CMS and the national contractors estimate the amount of improper payments, report these estimates to Congress, and, if necessary, submit a report on actions the state agency is taking to reduce erroneous payments.

The PERM project operates on a federal fiscal year basis (October 1 – September 30). Iowa was selected to participate in FFY 2008 and will be reviewed every three years thereafter. The intended effect of this project is to reduce the rate of improper payments and produce an increase in program savings at both the state and federal levels.

PERM is an unfunded mandate by the federal government estimated to cost the state \$2.6 million for the first three-year period. It is a quality initiative where the state has to have an entity outside of the policy development, eligibility, and administrative arm of the agency review both Medicaid and *hawk-i*. A Request for Proposal (RFP) was issued for competitive bid to oversee the eligibility quality review in SFY 2007. Meyers and Stauffer was awarded the contract. CMS requires that the state develop a sample plan to pull a sample of cases monthly to be reviewed; the sample plan has been approved by CMS.

The Department's Division of Results Based Accountability and Meyers and Stauffer have developed a PERM project plan and have selected sample cases for FFY 2008. Case files are being reviewed to make sure eligibility was determined correctly and if claims were paid appropriately for any service members received.

The Department will have the opportunity to develop a corrective action plan that will be submitted to CMS in the spring of 2009. The results of Iowa's SCHIP and Medicaid eligibility and claim reviews, will be released in a final report in June 2009.

# VIII. PARTICIPATING HEALTH AND DENTAL PLANS:

Three health plans and two dental plans provided benefits to children participating in the *hawk-i* program in 2008:

- AmeriChoice from the UnitedHealthcare of the River Valley, Inc. (managed care) and Delta Dental of Iowa is offered in 44 counties.
- Wellmark Classic Blue (Indemnity) and Blue Access Dental are offered in 16 counties

Julie McMahon Susan Voss Designee of Director of Public Health

Commissioner of Insurance

Statutory

Angela Burke Boston

Iowa Department of Commerce Designee of Commissioner of Insurance

Division

Ex officio members from the General Assembly

Senate

House

Amanda Ragan Dave Mulder Mason City Sioux Center April 30, 2009

January, 2009

Polly Granzow Ako Abdul-Samad Eldora
Des Moines

January 2009 April 30, 2009

Attachment 8: Healthy and Well Kids in Iowa (hawk-i) Board Bylaws

# X. HIGHLIGHTS OF BOARD ACTIVITIES & MILESTONES:

#### December 2007

The Attorney General's office provided an update to the Board on the status of the third party administrator Request for Proposal (RFP) that they approved at their October meeting.

The Board voted to award the contract to MAXIMUS. Pursuant to the terms of the RFP, parties have a right to appeal that decision to the Director of the DHS. Health Management Systems (HMS) submitted a letter to Director Concannon appealing the decision of the award to MAXIMUS. The letter alleged that there was a math error in the way the formula was applied and that the RFP required all bidders to submit an implementation plan. HMS claimed that MAXIMUS did not submit an implementation plan. The Director considered the letter, as well as all the documentation surrounding the appeal. The Director determined that he would exercise his authority under the terms of the RFP to cancel the RFP and reissue it. As a result, the RFP was cancelled and a new one released. In the meantime, an agreement was reached with MAXIMUS to extend the terms of their reprocurement process again.

The Board unanimously approved a fourth amendment to the MAXIMUS contract to extend the contract from June 30, 2008, to December 31, 2008. The extension allows the Department time to go through the new RFP process, award the contract, and give the winning contractor time to get up and running. The contract amendment provides that the price per month for the additional sixmonth period will increase from \$90,000 to \$160,400 per month.

The Department updated the Board that even though the outreach campaign for Medicaid and SCHIP funded under HF 909 was delayed due to the uncertainty around SCHIP reauthorization, Governor Culver and the Department decided to move forward. The outreach campaign kick-off took place in January 2008 and included television and radio commercials, newspaper ads, gas pump toppers, billboard, and bus signs designed by ZLR Ignition, a contracted marketing group.

- insurance on that date. If that is the case, coverage will be effective the first day of the month after the child loses that coverage.
- define the first day of the ten days allowed for an enrollee to report changes that may affect eligibility as the first working day after the change takes place instead of the date the change occurred.
- clarify the effective date of a positive or negative change in eligibility or benefits resulting from a change in family circumstances, depending on whether the change is reported timely.
- make other technical changes to make the rules more precise and easier to understand.
- The Board unanimously approved an amendment to Chapter 86 Healthy and Well Kids in Iowa program administrative rules. The amendment adopts and files as emergency subrule 86.2(2)"b"(44). This rule will become effective April 8, 2008. The subrule exempts both federal and state earned income tax credit payments as income. This rule is adopted and filed emergency because going through the Notice process would delay the effective date of the rule until after the current tax period, which would be contrary to the intent of the amendment.
- The Assistant Attorney General presented to the Board the process used for the issuance of the RFP for the *hawk-i* program's Third Party Administrator and presented the RFP Evaluation Committee's recommendation to the Board. The Board unanimously approved to accept the recommendation of the committee and awarded the contract to Policy Studies, Inc.

# May 2008 No Meeting

#### June 2008

- The Department updated the Board that DHS has been impacted by recent flooding in Iowa, in particular the Cedar Rapids area. The Department asked CMS for a statewide waiver so that the local offices will not have to do any eligibility reviews for any program for the next three months; essentially granting continuous eligibility during this period. A waiver would provide "good cause" criteria to waive many administrative requirements for customers who live in disaster-declared counties and have issues about premium payments or reviews.
- The Department updated the Board that since the outreach campaign began in January, *hawk-i* enrollment continues to rise. The number of children enrolled in *hawk-i* is expected to exceed 22,000 in April when the final numbers come in. There was a significant increase in the number of children enrolled in Medicaid with 5,160 being added since January.
- The Department informed the Board that continuous eligibility will be implemented July 1, 2008, in Medicaid resulting in not as many children being referred to *hawk-i* because they will not be losing Medicaid eligibility as often.
- The Department updated the Board on the provisions in HF 2539, Health Care Reform Bill that directly impact the Department.
- The Board unanimously approved the Second Amendment to the contract with the Iowa Foundation for Medical Care (IFMC). IFMC does the analysis of the survey

- premiums for health care and dental rather than the one payment made currently that includes both. The Board directed the Department to move forward with discussions with Delta Dental to expand their network statewide.
- The Department updated the Board that the new *hawk-i* website has been launched. ZLR Ignition updated the website to reflect the "new look" developed for the program. The site can be navigated in several different ways; with menu search options across the top and specific questions to select from across the bottom of the home page.

#### September 2008

No Meeting

#### October 2008

- The Department updated the Board on the health care summit held in September. Several national experts attended, including Cindy Mann from Georgetown University, and a wide variety of participants were invited. The first day included a discussion of cost sharing and an overview of Iowa's Health Insurance Premium Payment (HIPP) Program. The second day dealt with the more specific requirements of HF 2539 regarding streamlined eligibility and maximization of enrollment. Breakout sessions were held and the results of those discussions will be incorporated into the report due to the legislature.
- A Delta Dental expansion update was presented to the Board. In August, Delta Dental approached the Board about the possibility of expanding their coverage statewide. The Department contacted Wellmark and requested that they split out the current premium that includes both health and dental coverage into two separate premiums. The Department also informed Wellmark that if they chose to offer their dental product statewide, the Department would consider that as well.
- The Department advised the Board that rule amendments for Notice of Intended Action at the July, 2008 meeting was being amended. No public comments were received as a result of the Notice, however, the Department made four changes to the rule.
  - The proposed amendment to 86.3(4) has been dropped based on a legal opinion that the Department already has the authority to accept electronic signatures through Iowa Code Chapter 554D.
  - The definition of "client error" in 86.19(1) is revised to clarify that the client's action must be intentional or negligent.
  - On the advice of the Department's attorney, the first sentence in 86.19(2) is revised to change the verb from "shall recover" to "may recover".
  - Subrule 86.19(4) is revised to clarify that recovery will be made from the person who completed the application and had responsibility for reporting changes, whether that is the enrollee or the enrollee's parent, guardian, or other responsible person, and that the recovery may be

Attachment 1: Allotment and Expenditure Federal Funding History, SFY 2008 Final Budget Report, and SFY 2009 Budget

#### Allotment and Expenditure Federal Funding History For Iowa's SCHIP Program 2008

| Federal<br>Fiscal<br>Year<br>(FFY) | Allotment    | Balance<br>Carryforward<br>(from previous<br>years) | Retained<br>Dollars | Redistributed<br>Dollars | Supplemental<br>Dollars | Total Federal<br>Dollars<br>Available | Total Federal<br>Dollars<br>Spent | Balance<br>Remaining |   |
|------------------------------------|--------------|---|---------------------|--------------------------|-------------------------|---------------------------------------|-----------------------------------|----------------------|---|
| 1998                               | \$32,460,463 | \$-   | \$-                 | \$-                      | \$-                     | \$32,460,463                          | \$276,280                         | \$32,184,183         |   |
| 1999                               | \$32,307,161 | \$32,184,183  | \$-                 | \$-                      | \$-                     | \$64,491,344                          | \$10,562,636                      | \$53,928,708         |   |
| 2000                               | \$32,382,884 | \$53,928,708  | \$-                 | \$-                      | \$-                     | \$86,311,592                          | \$15,493,125                      | \$70,818,467         | 1 |
| 2001                               | \$32,940,215 | \$64,690,045  | \$3,957,863         | \$-                      | \$-                     | \$101,588,123                         | \$24,846,556                      | \$76,741,567         | 2 |
| 2002                               | \$22,411,236 | \$65,323,099  | \$4,787,171         | \$-                      | \$-                     | \$92,521,506                          | \$28,724,907                      | \$63,796,599         | 3 |
| 2003                               | \$21,368,268 | \$55,351,451  | \$4,222,574         | \$-                      | \$-                     | \$80,942,293                          | \$32,885,307                      | \$48,056,986         | 4 |
| 2004                               | \$19,703,423 | \$43,779,504  | \$2,138,741         | \$-                      | \$-                     | \$65,621,668                          | \$37,273,256                      | \$28,348,412         | 1 |
| 2005                               | \$28,266,206 | \$28,348,412  | \$-                 | \$4,379,212              | \$-                     | \$60,993,830                          | \$40,757,756                      | \$20,236,074         | ( |
| 2006                               | \$26,986,944 | \$20,236,074  | \$-                 | \$-                      | \$6,108,982             | \$53,332,000                          | \$47,861,826                      | \$5,470,174          | 7 |
| 2007                               | \$36,229,776 | \$5,470,174   | \$-                 | \$-                      | \$14,001,050            | \$55,701,000                          | \$51,337,743                      | \$4,363,257          | 1 |
| 2008                               | \$33,200,000 | \$-   | \$-                 | ?                        | ?                       | \$33,200,000                          |                                   | \$33,200,000         | 1 |
| 2009                               |              |   |                     |                          |                         |                                       |                                   |                      | 1 |

- 1 \$6,128,422 of the FFY98 allotment that remains unspent added to redistribution pool
- 2 \$11,418,468 of the FFY99 allotment that remains unspent added to redistribution pool
- 3 \$8,445,148 of the FFY00 allotment that remains unspent added to redistribution pool
- \$4,277,482 of the FFY01 allotment that remains unspent added to redistribution pool
- 5 \$0 of the FFY02 allotment that remains unspent added to redistribution pool
- 6 \$0 of the FFY03 allotment that remains unspent added to redistribution pool
- 7 \$0 of the FFY04 allotment that remains unspent added to redistribution pool
- 8 \$4,363,257 of the FFY07 supplemental that remains unspent reverts to treasury
- 9 lowa has received two Continuing Resolution (CR) federal allotments:
  - 1) Continuing resolution 10-1-2007 to 11-16-07 lowa received \$8,567,133 federal funds, and
  - 2) Continuing resolution 11-17-07 to 12-14-07 lowa has received \$5,707,198.
  - 3) With the two Continuing Resolution's lowa has received a total of \$14,846,331 = 42.99% of its FFY 2008 allotment (at current funding levels/formula) compared to less than 25% of the FFY having expired.

# SFY 2008 Final Budget Report

CHIP Budget SFY 2008 Jun-08 plus 90- FINAL

FY 2008 Appropriation (minus approp transfer) \$ 14,430,052

Amount of hawk-i Trust Fund dollars added to appropriation \$ 5,857,339

Amount funded by Healthy Iowans Trust Fund \$ 8,329,570

Outreach dollars from Medicaid \$ 300,000

Total state appropriation for FY 2008 \$ 28,916,961

donations \$

Wellmark Grant dollars earned \$

27,200 (\$27,200 available)

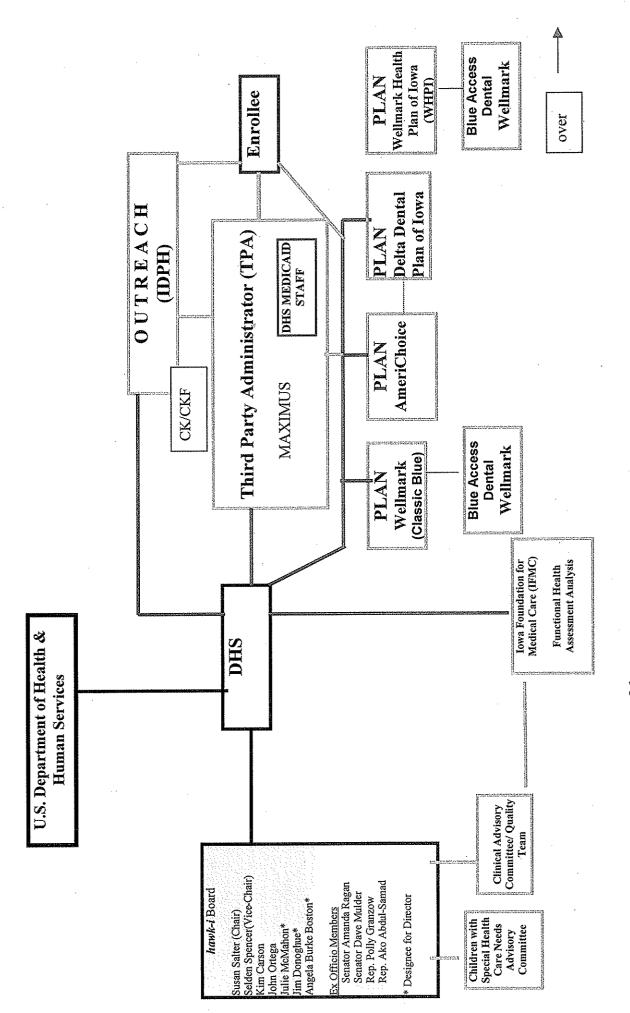
total \$ 28,944,161

#### **State Dollars**

| Budget Category                                  | Projected<br>Expenditures | YTD * Expenditures |
|--|---------------------------|--------------------|
| Medicaid expansion                               | \$7,600,972               | \$5,846,306        |
| HAWK-I premiums                                  | \$14,833,181              | \$12,622,612       |
| Fiscal agent costs of processing Medicaid claims | \$156,735                 | \$0                |
| Outreach   | \$901,850                 | \$554,944          |
| HAWK-I administration                            | \$753,751                 | \$685,678          |
| Earned interest from HAWK-I fund                 | \$ -                      | -\$424,938         |
| Totals   | \$ 24,246,489             | \$ 19,284,602      |

HAWK-I Trust Fund Balance (In State Dollars)

Attachment 2: Organization of hawk-i Program Chart, History of Participation of Children in Medicaid and hawk-i, Iowa's SCHIP Program Combination Medicaid Expansion and hawk-i



# History of Participation of Children in Medicaid and hawk-i

|            |                   | <del> </del>                  |                           |  |
|------------|-------------------|-------------------------------|---------------------------|--|
|            |                   |                               | SCHIP (Title              | XXI Program)                               |
| Mor        | nth               | Total Children<br>on Medicaid | Expanded<br>Medicaid*     | <i>hawk-i</i><br>Program<br>(began 1/1/99) |
| SFY 99     |                   | 91,737                        |                           |  |
| SFY 00     | Jul-99            | 104,156                       | 7,891                     | 2,104                                      |
| SFY 01     | Jul-00            | 106,058                       | . 8,477                   | 5,911                                      |
| SFY 02     | Jul-01            | 126,370                       | 11,316                    | 10,273                                     |
| SFY 03     | Jul-02            | 140,599                       | 12,526                    | 13,847                                     |
| SFY 04     | Jul-03            | 152,228                       | 13,751                    | 15,644                                     |
| SFY 05     | Jul-04            | 164,047                       | 14,764                    | 17,523                                     |
| SFY 06     | Jul-05            | 171,727                       | 15,497                    | 20,412                                     |
| SFY 07     | Jul-06            | 179,967                       | 16,140                    | 20,775                                     |
| SFY 08     | Jul-07            | 181,515                       | 16,071                    | 21,87                                      |
| SFY 09     | Jul-08            | 190,054                       | 17,024                    | 22,45                                      |
|            | Aug-08<br>Sep-08  | 1                             | 17,197<br>17,591          | 1  |
|            | Oct-08            | l                             | 17,329                    |  |
|            |                   |                               | Total SCHIP<br>Enrollment | 39,809                                     |
|            |                   | caid enrollment from S        |                           | 109,03<br>**22,48                          |
| lotal grow | tn in <i>nawk</i> | -i enrollment from SF         | 1 aa to biezeur –         | 121.51                                     |

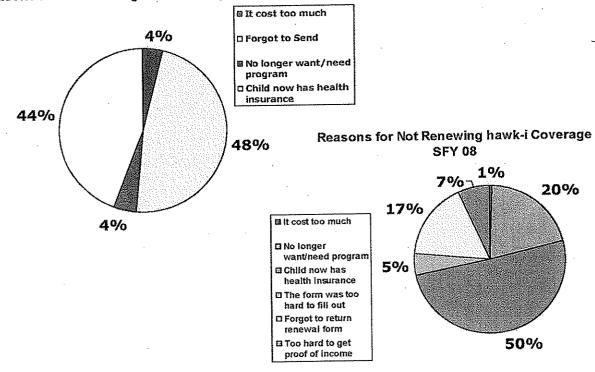
131,516 Total children covered

<sup>\*</sup>Expanded Medicaid number is included in "Total Children on Medicaid" number \*\*hawk-i enrollment as of October 31, 2008 includes projected number of children that will receive retroactive coverage

Attachment 3: Results of hawk-i Disenrollment Survey SFY 2008

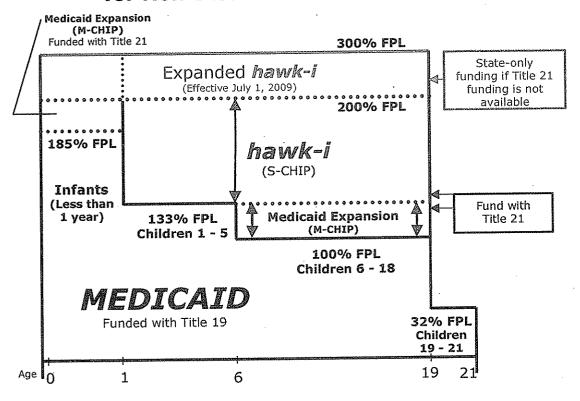
# Results of hawk-i Disenrollment Survey

# Reasons for Not Sending Premium Payment SFY 08

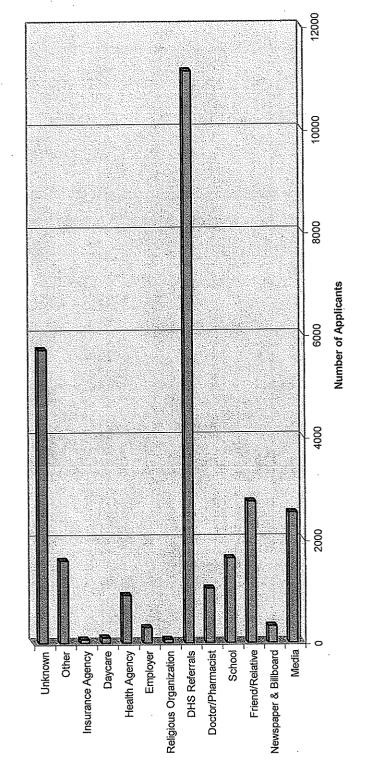


Attachment 4: H.F. 2539 – Iowa's Health Care Programs for Non-Disabled Children

# Iowa's Health Care Programs for Non-Disabled Children



Attachment 5: How Applicants Heard About hawk-i in Calendar Year 2008



| Attachment 6: |  | nawk-i ) Estimate | ed Disaster Costs | State and Federal |
|---------------|--|-------------------|-------------------|-------------------|
|               |  |                   |                   |                   |
|               |  |                   |                   |                   |
|               |  |                   |                   |                   |
|               |  |                   |                   |                   |
|               |  |                   |                   |                   |
|               |  |                   |                   |                   |

#### Healthy and Well Kids in Iowa (hawk-i) Disaster Costs State and Federal

| Total Cost               | State Share  | Federal Share   |
|--------------------------|--|---|
| \$82,433.55              | \$21,713.87  | \$60,719.68   |
| \$942,460.75             | \$247,398.28   | \$695,062.47  |
| \$1,157,542.71           | \$303,683.70   | \$853,859.01  |
| \$2,182,437.01           | \$572,795.85   | \$1,609,641.16  |
| idditional 12 months unl | less otherwise becoming  |   |
| 1                        | \$82,433.55<br>\$942,460.75<br>\$1,157,542.71<br><b>\$2,182,437.01</b> | \$82,433.55 \$21,713.87<br>\$942,460.75 \$247,398.28<br>\$1,157,542.71 \$303,683.70 |

| Month  | Total Cost                   | State Share                | Federal Share               |
|--|------------------------------|----------------------------|-----------------------------|
| June 2008 (412 Cases, 703 Children)          | \$88,837.10                  | \$23,799.46                | \$65,037.65                 |
| July 2008 (630 Cases, 1,059 Children)        | \$133,730.69                 | \$35,826.45                | \$97,904.24                 |
| July 2008 (630 Cases, 1,059 Children)  Total | \$133,730.69<br>\$222,567.79 | \$35,825.45<br>\$59,625.91 | \$97,904<br><b>\$162,94</b> |

Note: Children remain eligible for a month; eligibility for August and subsequent months requires premium payment, otherwise they are cancelled. Assumption is that this action only results in one additional month of eligibility and no premium collected; i.e. if the family truly doesn't want their child(ren) to continue coverage they'll simply fail to pay the premium the next month.

| Change Order Cost MAXIMUS |       |             |             |               |
|---------------------------|-------|-------------|-------------|---------------|
| Month                     |       | Total Cost  | State Share | Federal Share |
| August-08                 |       | \$60,654.00 | \$16,249.21 | \$44,404.79   |
| ū                         | Total | \$60,654.00 | \$16,249.21 | \$44,404.79   |

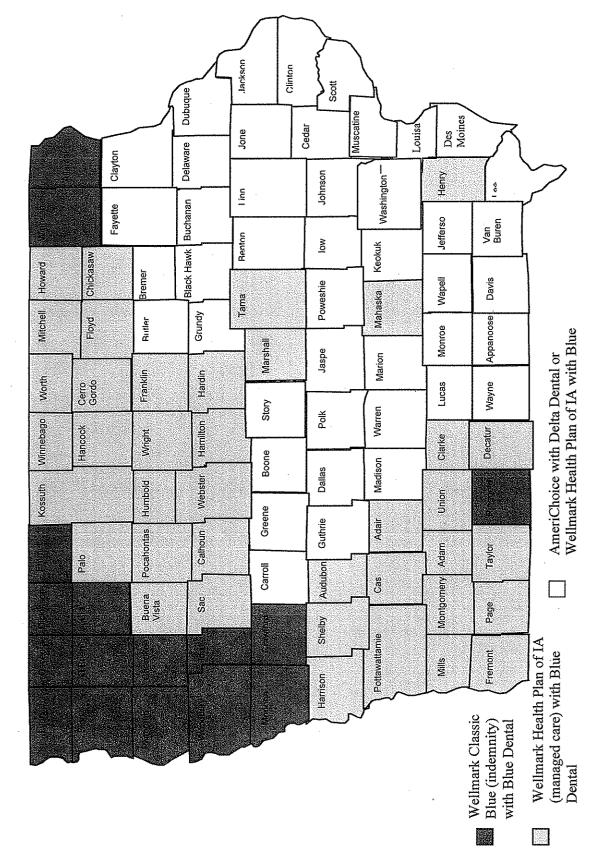
Note: The Department entered into a change order agreement with MAXIMUS, the *hawk-i* program's third party administrator, to implement a disaster relief plan to systematically prevent disenrollments for failure to renew coverage in June, July and August 2008 and failure to pay premium payments June and July 2008.

|                               | Total Cost     | State Share  | Federal Share  |
|-------------------------------|----------------|--------------|----------------|
| Waive <i>hawk-i</i> Renewals  | \$2,182,437.01 | \$572,795.85 | \$1,609,641.16 |
| Naive hawk-i Premium Payments | \$222,567.79   | \$59,625.91  | \$162,941.89   |
| MAXIMUS Change Order          | \$60,654.00    | \$16,249.21  | \$44,404.79    |
| Total Cost                    | \$2,465,658.80 | \$648,670.97 | \$1,816,987.84 |

Attachment 7: County Heath Plan Map and History of Per Member Per Month Capitation Rate for hawk-i

nawk-I

# Health & Dental Plan Coverage Area Enrollment Effective 03-01-08



# History of Per Member Per Month Capitation Rate for hawk-i SFY 2000 to SFY 2009

| State Fiscal Year (SFY) | Managed Ca<br>and D | 1                       | Managed<br>Care Health | Wellmarl<br>Blue (Inde     | Classic            | Indemnity<br>Capitation |
|-------------------------|---------------------|-------------------------|------------------------|----------------------------|--------------------|-------------------------|
|                         |                     |                         | and Dental             | Blue I                     |                    | Percent                 |
|                         | Monthly Capi        | tation Rate             |                        |                            | ******             | Increase                |
|                         |                     |                         | Capitation<br>Percent  | Monthly Capitation<br>Rate |                    | (SFY)                   |
|                         | Federal Share       | State Share             | Increase               | Federal                    | State              |                         |
|                         |                     |                         | (SFY)                  | Share                      | Share              |                         |
|                         | \$84.9              | 97                      |                        | \$110                      | ).63               |                         |
| SFY '00                 | \$63,00             | \$21.97                 |                        | \$82.02                    | <u>\$28.61</u>     |                         |
|                         | 74.14%*             | 25.86%*                 |                        | 74.14%*                    | 25.86%*            |                         |
|                         | \$90.9              |                         | 7%                     | \$118                      |                    | 7%                      |
| SFY '01                 | <u>\$67.16</u>      | <u>\$26.76</u>          |                        | <u>\$87.44</u>             | <u>\$30.93</u>     |                         |
|                         | 73.87%*             | 26.13%*                 |                        | 73.87%                     | 26.13%             |                         |
|                         | \$106.              |                         |                        | \$13                       |                    |                         |
| SFY '02                 | <u>\$78.82</u>      | <u>\$27.70</u>          | 4                      | <u>\$97.67</u>             | <u>\$34.31</u>     | 100/                    |
|                         | 74.00%*             | 26.00%*                 | 17%                    | 74.00%*                    | 26.00%*            | 12%                     |
|                         | \$119.              |                         |                        | \$155                      |                    |                         |
| SFY '03                 | \$88.82             | \$30.48                 | 100/                   | \$116.05                   | \$39.82            | 18%                     |
|                         | 74.45%*             | 25.55%*                 | 12%                    | 74.45%*                    | 25.55%*            | 1870                    |
| CONT. 1.0.4             | \$131.              |                         |                        | \$169                      |                    |                         |
| SFY '04                 | \$98.09             | \$33.14                 | 10%                    | \$126.77<br>74.759/*       | \$42.82<br>25.25%* | 9%                      |
|                         | 74.75%*             | 25.25%*                 | 1076                   | 74.75%*<br>\$169           |                    |                         |
| CYCN 40# /# 1 2004)     | \$148.<br>\$110.85  | \$37.45                 |                        | \$126.77                   | \$4282             |                         |
| SFY '05 (7-1-2004)      | 74.75%*             | 25.25%*                 | 13%                    | 74.75%                     | 25.25%             | 0%                      |
| SFY '05 (1-1-2005)      | 74.7376 John D      | L                       | 1370                   | Wellmark C                 |                    |                         |
| SF 1 '05 (1-1-2005)     | 301111 D            | CCIC                    |                        | and Blue Ac                |                    |                         |
| Health Only             | \$132.              | 74                      |                        |                            |                    |                         |
| Tivului Viiij           | \$98.88             | \$33.86                 |                        |                            | -                  |                         |
|                         | 74.49%*             | 25.51%*                 | N/A                    |                            | i                  | N/A                     |
| Health and Dental       | \$148               | 30                      |                        | N/                         | 'A                 |                         |
|                         | \$110.47            | \$37.83                 |                        |                            |                    |                         |
|                         | 74.49%*             | 25.51%*                 | N/A                    |                            |                    |                         |
| SFY '05 (1-1-2005)      | Delta Denta         | l of Iowa               |                        |                            |                    |                         |
|                         | \$15.               | 94                      |                        | 1                          |                    |                         |
|                         | <u>\$11.87</u>      | <u>\$4.07</u>           |                        |                            | , .                | 27/4                    |
|                         | 74.49%*             | 25.51%*                 | N/A                    | N/                         |                    | N/A                     |
| SFY '06 (7-1-05)        | AmeriChoice (f      |                         |                        |                            | Classic Blue       |                         |
|                         | Deere Hea           |                         |                        | and Blue Ad                | ccess Dental       |                         |
| Health Only             | \$143               |                         |                        |                            |                    |                         |
|                         | \$106.79            | \$36.57                 | 8%                     |                            |                    |                         |
| 77 13 175 / 1           | 74.49%*             | 25.51%*                 | 070                    | \$170                      | 6 12               |                         |
| Health and Dental       | \$160               |                         |                        | \$131.19                   | \$44.94            |                         |
|                         | \$119.30<br>74.49%* | \$40.86<br>25.51%*      | 8%                     | 74.49%                     | 25.51%             | 3.9%                    |
|                         |                     | J.,                     | 070                    | 74.4970                    | 25.5170            | 3.270                   |
| Dantal Oct.             | Delta Denta<br>\$15 |                         |                        |                            |                    |                         |
| Dental Only             | <u> </u>            |                         | 0%                     |                            | -                  |                         |
|                         | \$11.87             | \$4.07                  | U/U                    | N.                         | /A                 | N/A                     |
| D 1101 (11000)          | 74.49%              | 25.51%                  |                        |                            |                    | - ***                   |
| Dental Only (1-1-2006)  | Delta Denta         |                         |                        |                            |                    |                         |
|                         | \$16.               |                         | 4%                     | N/                         | <sub>'A</sub>      | N/A                     |
|                         | \$1235<br>74.53%    | <u>\$4.23</u><br>25.47% | ~+ 70                  |                            | **                 | T 41 L.T                |
|                         | J /4.33%0 L         | 43.4770                 |                        | 1                          |                    |                         |

Attachment 8: Healthy and Well Kids in Iowa (hawk-i) Board Bylaws, Healthy and Well Kids in Iowa (hawk-i) Board Members

#### **BYLAWS**

#### Healthy and Well Kids in Iowa (hawk-i) Board

#### I. NAME AND PURPOSE

- A. The *hawk-i* Board, hereafter referred to as the Board, is established and operates in accordance with the Code of Iowa.
- B. The Board's specific powers and duties are set forth in Chapter 514I of the <u>Code of</u> Iowa.

#### II. MEMBERSHIP

The Board consists of eleven (11) members. Four members are appointed by the Governor to two-year terms. Statutory members are the Director of the Department of Education, the Director of the Department of Public Health, and the Commissioner of Insurance, or their designees. Ex officio members from the General Assembly are appointed: two Senate members and two House members.

#### III. BOARD MEETINGS

- A. The Board shall conduct its meetings in accordance with Iowa's Open Meetings Law.
- B. The Board shall conduct its meetings according to parliamentary procedures as outlined in Robert's Rules of Order. These rules may be temporarily suspended by the Chairperson with a majority vote of the Board members in attendance.
- C. The Board shall meet at least six times a year at a time and place determined by the chairperson.
- D. Department of Human Services (DHS) staff will ship the meeting packets (including the agenda) to Board members at least five days prior to Board meetings.
- E. Special meetings may be held at any time at the call of the chairperson, the DHS program manager or at the call of any five members of the Board, provided that notice thereof be given to all Board members at least twenty-four hours in advance of the special meeting.
- F. A quorum at any meeting shall consist of five or more voting Board members.
- G. DHS staff shall be present and participating at each meeting of the Board.
- H. The Board shall record its proceedings as minutes and shall maintain those minutes in accordance with the Iowa Open Records Law.

#### IV. OFFICERS AND COMMITTEES

A. The officers of the Board shall be chairperson and vice-chairperson. DHS staff will serve as Secretary. The chairperson and vice-chairperson shall be elected at the first regular meeting of each fiscal year and shall assume their duties at next meeting or immediately upon the resignation of the current officers.

# Healthy and Well Kids in lowa **Board Members**

as of August, 2008

Susan Salter, Chair

Dr. Selden Spencer, Vice Chair

#### **PUBLIC MEMBERS:**

Susan Salter

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Mt. Vernon, Iowa 52314

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Fax: 319-895-6198

e-mail: susansalter@mac.com

John Ortega

2360 West Dale Court Bettendorf, Iowa 52722

Phone: 563-370-9065

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Kim Carson

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Phone: 515-313-3810

e-mail: hurdlesinc@yahoo.com

Dr. Selden Spencer

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Huxley, Iowa 50124

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#### **STATUTORY MEMBERS:**

Susan Voss, Commissioner

Insurance Division Iowa Department of Commerce

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e-mail: susan.voss@iid.state.ia.us

Commissioner Voss' designee:

Angela Burke Boston

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e-mail:

angela.burke.boston@iid.state.ia.us

Judy Jeffrey, Director

Iowa Department of Education Grimes State Office Bldg., 2<sup>nd</sup> Floor

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Des Moines, Iowa 50319

Phone: 515-281-3436

e-mail: judy.jeffrey@jowa.gov

Thomas Newton, Director

Director Jeffrey's designee:

Jim Donoghue

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Iowa Department of Public Health

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